



## ■ Critical Issues

### ■ We'd like to improve the level of our local staff (managers)

- It is difficult to instill our company values in staff.
- Basic behavior and 5S practices are not being adopted.
- Quality does not seem to be improving much.
- We'd like to find a good procurement company.
- Materials do not arrive according to schedule.
- Products sent to customers do not arrive.
- Production cannot be carried out as planned. We do not achieve the planned production amounts.
- We don't know how to reform our Chinese factories.

## ■ Output Example

### ■ Surveys and Analyses

- (1) Business details
- (2) Product understanding, factory and process understanding
- (3) Grasp of productivity indexes, quality indexes, and delivery date management indexes
- (4) Industrial visits
- (5) Quality problem analysis
  - Quality control mechanisms and degree of thoroughness of operation, skills of factory workers
  - Clarification of quality standards and incorporated know-how
  - Early discovery of disorders, and establishment of countermeasures
  - Defect countermeasures, defect sources
- (6) Human Productivity
  - Standard work, operation standard setting
  - Work performance, human operating rate
  - Work methods (wasteful methods), layout, product placing methods, cell line
  - Line balance
  - Personnel management, optimization of staff deployment
- (7) Equipment productivity
  - Equipment operation rate, performance operation rate, equipment overall efficiency
  - Operation loss source analysis
  - Maintenance structure, operation, utilization of TPM, etc.
- (8) Delivery, inventory
  - LT analysis, inventory analysis, production control structure
  - Process flow, product changeover time, capacity, etc.