

■ Critical Issues

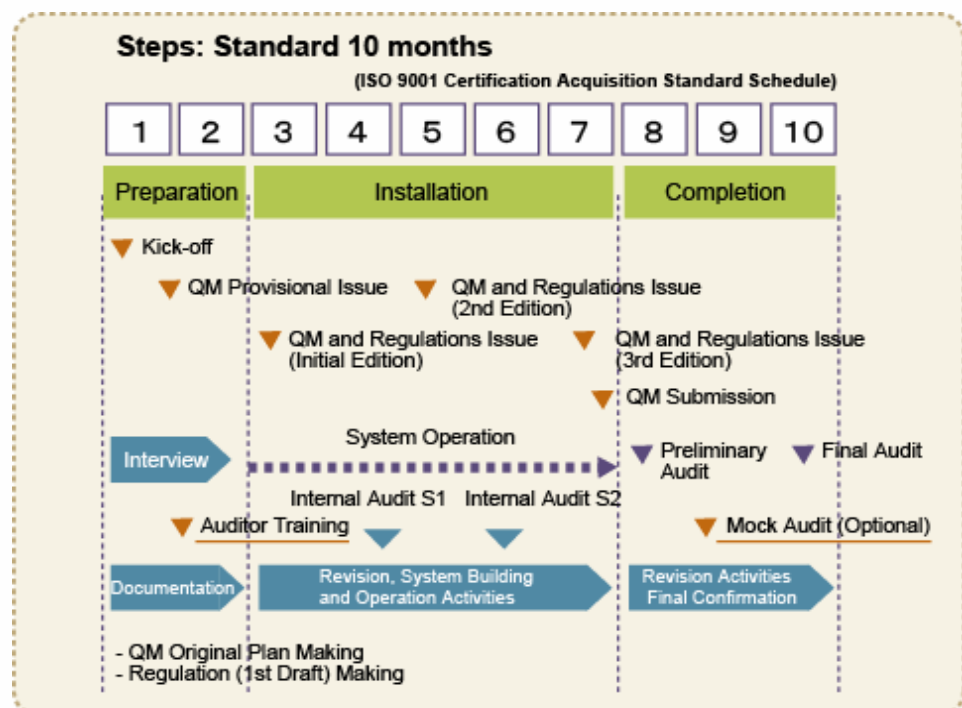
- ◆ Although we are a small-to-medium sized company (with less than 99 employees), we'd like to obtain ISO certification more easily.
- ◆ We would like to acquire ISO certification, but we don't have enough financial resources and can't afford to allocate dedicated personnel.
- ◆ We'd like to obtain ISO certification, but we have no resources necessary to produce the documentation.
- ◆ Not only would we like to acquire ISO certification, but we'd also like to improve our business process, enhance business results and educate our employees.
- ◆ Rather than just obtaining ISO certification, we want to focus on operations to keep the practices alive after certification.

■ JMAC Concept

- **“SAN” is an ISO acquisition and operation program for small and medium-sized companies in each industry.**

SAN has the following features:

- (1) In order to enhance the added value of the number of processes that the company has invested in, office work relating to “documentation” and “format design” will be eliminated.
- (2) Emphasizing the operation after acquiring the certification, a system will be built to bring out the business benefits of the operations.
- (3) All elements necessary for the certification acquisition will be thoroughly prepared to allow acquisition at low cost.



ISO Certification Acquisition Support Program (SAN)

ISO certification acquisition support consulting for small and medium-sized businesses by industry

GL-PD010



■ JMAC Features

■ Production and provision of “your company’s original version” of the necessary documentation

(1) Manual completion is possible in a short period

Using the industry-first “JMAC Documentation and Records Data for Each Industry”, the work identification, documentation and manual writing, which normally takes six months, can be done in only one month.

(2) Difficult-to-acquire knowledge for documentation is not required

Through responding to JMAC interviews and following the directions of our consultant who has full knowledge of the industry, your company’s original regulations (around 20 types) and a quality manual will be produced and supplied. Of course, the necessary record sample formats will also be supplied.

■ Utilizing the reduced period of 10 months through the easy documentation, JMAC helps maximize the business results.

(1) Guidance for improvement activities during the consulting period

Your company can take the final audit not at its current level, but at an improved level. Our consultants conduct a mock internal audit, and report the problems and improvement directions. Based on this, further improvements can be achieved.

(2) Placing more importance on operations, adoption, and improvement than gaining certification

We often see cases where the hard-earned management system is not fully adopted and becomes useless after certification acquisition. With the concept of “building a foundation for business results improvement”, JMAC effectively utilizes the consulting period by placing emphasis on operation, adoption and improvement (independent activities).

■ Key Points

If activities only aim to simply acquire certification, the ISO certification will become functionless and the purpose of investing in the surveillance audit will become unclear. The introduction and effective application of ISO should bring certain advantages to companies as well as provide customers with quality assurance. When creating a system that aims to acquire certification, it is highly recommended to add mechanisms that will benefit the company. Further, the key is to build the system to avoid difficulties for maintenance after certification registration.

■ Service Offering

- (1) SAN ISO 9001
- (2) SAN ISO 14001
- (3) SAN ISO Privacy Mark

■ Results

- ◆ Track record in ISO innovation for more than 700 companies
- ◆ Dedicated programs according to scope of business and industry/field with extensive experience
- ◆ Certification can be acquired in 10 months through progress management by JMAC.
- ◆ Build a quality assurance system to match your company’s situation
- ◆ Possible to build up the operation and the system foundation after acquisition of certification